

Dear valued Member,

Reviewing your contract we noticed that you have 15 Bonus Week Certificates that you have not used and are about to expire, this bonus weeks can be used on any Grand Mayan-Master Suite 2 BDR unit paying an \$965 dollars usage fee in advance for the full week on any season depending on availability.

If you feel that you won't be able to use your bonus weeks, we implemented a new excellent rental program in which you can get \$2,400 dollars per week by renting them.

We will rent your weeks internally through travel agencies in which we are associated with and will be using them in the near future to bring more members into our new programs.

The procedure is very simple, the only thing you have to do is decide how many weeks you want to rent, sign the Guaranteed Rental Agreement, pay the usage fee for the weeks you decided to rent and wait 30-45 working days to receive payment, Guaranteed.

If you are interested in making a reservation or renting some weeks please reply to this email with a contact number and the best time to call, so we can explain with more detail any of the two options.

**NOTE :**

- 1 Usage Fee (Maintenance Fee) cannot be deducted from proceeds, they have to be paid in advance like any ordinary reservation.
- 2 We will need to explain program with details before sending documents.
- 3 Member can only rent one time per year, as many weeks as he / she wants, but only once per year.

**PLEASE CONFIRM OF RECEIVING EMAIL.**

Sending you sunshine from Mexico,

Customer Service Center



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U.S & Canada 1-877-211-9359  
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Saturday - Sunday 9 am to 3 pm CST  
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